

### PREMIUM ALL-INCLUSIVE CONCEPT

# Vibes in the Air. Fun Everywhere







### ALL THE BELOW INCLUDED

### **MEALS**

### **Breakfast**

### Mountain View Main Restaurant:

breakfast buffet

Lunch

### Mountain View Main Restaurant:

 Open buffet international style with a live Cooking station

### Snacks

### Andiamo Restaurant & Bar

Sandwiches, pizza, pasta, salads
 & French fries From 13:00 - 17:00

### Beach Bar

Snacks From 13:00 - 17:00
 Ice cream From 15:00 - 17:00

### Main Pool Bar

• Ice cream From 15:00 - 17:00

#### Dinner

### Mountain View Main Restaurant:

Daily open buffet style with daily theme nights

### OR OPTIONAL DINNER AT SOHO SQUARE:

### Akuna Matata Restaurant

(Free of charge on food, soft and hard drinks)

### **BEVERAGES**

### \*Certain Time Only

(please note that time schedule is subject to change)

- Soft drinks services, water, soda, canned juices & beer at the pool.
- Draft local (wine beer) alcoholic cocktails & soft drinks are served by glass.

### **SIERRA**

- Lobby Bar
- Main Pool Bar
- Oasis Bar
- Sunset Bar
- Andiamo Restaurant & Bar
- Roof Bar
- Beach Bar (Sierra beach)

### **SOHO**

• Sierra Bar - 19:00 - 01:00

### SPA / SPORTS & ACTIVITIES SPA

- Jacuzzi, Steam, Sauna (2 Hours -Minimum stay One week)
- (Spa usage minimum 16 years old)

### **SPORTS & ACTIVITIES**

- 1 hour billiard or 1 hour ice skating (Minimum stay one week)
- 1 hour tennis game (during daylight-Not Including Rackets) or
- 1 bowling game (Minimum stay one week)

### **KIDS & TEENS**

- Supervised kids club on daily basis from 09:00 to 17:00(Children from 4 to 12 years old & children less than 4 years are also welcomed under their parent's supervision)
- Table Tennis and baby foot table
- Billiards & bowling (free for guests from 6 till 11.99 years old)
- Ice-Skating (free for kids from 5 to 11.99 years old)

### POOL & BEACH

- Sun bed & towels at the beach & pools
- Beach & pool volleyball
- Pool and beach games
- \* Certain Time Only, please note that time
- schedule is subject to change.

### ENTERTAINMENT

- Multi-language Animation Team
- (English, Russian, Ukrainian, Italian and Arabic)
- Daily programs available by the beach & the pool area
- Live night entertainment program
- Spectacular daily professional shows at SOHO Square theatre
- Dancing Fountain Show



# SERVICES WITH DISCOUNT CHARGEABLE

### **OPTIONAL LUNCH:**

- 25 % OFF on food, soft drinks
- Seafood Island (Seafood)

### **OPTIONAL DINNER:**

• 25 % OFF on food, soft drinks

Choice from 16 à la carte restaurants:

### **Savoy Restaurants**

- Rosmarino (Italian)
- Morgana

### \*Seafood Island (Seafood)

• Caligula (Hot Rock Dining)

### **SOHO Square Restaurants** & Coffee shop

### 25 % OFF on food, soft drinks

- Zen (Chinese)
- Bombay (Indian)
- Mai Thai (Thai)
- Luxor (Egyptian)
- koutouki (Greek)
- Teppanyaki (Japanese)
- L' Entrecôte (French Brasserie) with surcharge.
- Sushi Lounge (Japanese)
- Café Chino Lebanese Coffee shop
- Akuna Matata (After 21:30)
- SOHO House

### **OPTIONAL BEVERAGE:**

#### 25 % OFF on soft

- Mandarin bar
- Ice bar
- Queen vic pub
- SOHO House
- View Lounge
- Fontana bar
- Caligula Nightclub / Couples only

### **PASTRY & TEA:**

#### 25 % OFF

• Salon de Thé at SOHO Square

### SERVICES WITH EXTRA CHARGES CHARGEABLE

- Bottled beverages and special drinks (sparkling wine, imported alcohol, turkish coffee, fresh juices
- 24 hours Room Service
- Round the clock Doctor services
- Tennis and Bowling at SOHO Square (second game with extra charge)
- Soft Play Zone
- Squash

### **OTHER PRIVILEGES INCLUDED**

### \*Shuttle bus service to the Sierra beach every 20 Minuets

- In-room safe box
- 24 hours Concierge assistance
- In-Reception Safe Box
- Shuttle bus to Naama bay and Old Market

# TERMS & CONDITIONS GENERAL

### DRESS CODE

- Time schedule are subject to change according to operations' needs
- Outlets operation hours and days are subject to change according to hotel discretion without prior notice, and it might vary according to seasons.

### **RESTAURANTS**

- Dinner at Poisson Marches Fish & chips in Akuna Matata is free only on selected items
- All second orders and extras will be fully paid
- Prior reservation is a must at all à la carte restaurants
- Guests are entitled to use one restaurant per dinner

### DRESS CODE

• In the evening in all outlets, long trousers & closed shoes are mandatory for gents



# TERMS & CONDITIONS A LA CARTE RESTAURANTS

- Prior reservation is mandatory for all a la carte restaurants; Otherwise, full charge will be applied to the master bill (limited seats are only available).
- For restaurants reservations please contact the Front Office Team on ext. "4000"
- A la carte restaurants serve a 4 course menu (one starter, one soup, one main course and one dessert). Courses are not subject to be duplicated nor replaced. In case any course is ordered twice, the cheapest courses will be charged.
- During lunch & dinner, beverages services are soft drinks, local beer and local wine; hard liquors are not included.
- Some menu items are subject to an extra charge.
- Guests with E-Class package are entitled to use one restaurant per dinner.
- For any allergy, please inform the Front Office to take the necessary actions (some requirements for some kind of allergy may not be available or subject to extra charge).

### **BEVERAGES**

- Guests with E-class package are entitled to all local soft drinks (cans), seasonal fresh juices, tea, co¬ffee, Nescafe, espresso, Turkish coff¬ee, local alcoholic drinks including beer, wine, aperitifs, gin, vodka, liquor, cocktails & mocktails.
- Some beverages, alcoholic cocktails and imported alcoholic drinks are subject to an extra charge.
- Beverage service is by glass; bottled beverages and special drinks are subject to extra charge.
- The hotel management reserves the right to stop serving any guest under the influence of alcohol, Junior guests under 18 years age are prohibited for alcohol consumption.
- A surcharge will apply on all exceptional vintage wines, cognac, tequila and whisky special with a 25% discount.
- We will serve ONLY one beverage at a time. No multiple orders of the same item for one person.
- Guests bringing their own bottles will be served without a corkage fee.
- Seasonal fresh juices are available at Savoy Hotel outlets only.
- Shisha is fully chargeable.

### **GROUPS**

- Check-in time is 14:00 and check-out time is 12:00. Early check-in and late check-out are subject to a surcharge and hotel availability.
- Outlets' operation hours and days are subject to change according to hotel discretion without prior notice, and it might be varied accordingly to seasons.
- Booked meal plan services start and end in accordingly to the above check-in and check-out time, disregarding arrival and departure time.
- Before check-in time (14:00) and after check-out time (12:00), any order will be subject to charge.
- Glasses, bottles, cans, fruits and food are not allowed to be taken away from the restaurants and bars.
- This formula is made for personal use, under no circumstances to be misused by inviting other for any of its items; in case it might it might happen this item will be automatically charges to the client's room bill, and might lead to the concept suspension, and accommodation will be shifted to bed & breakfast only.
- All-inclusive entitlement can only be consumed in the respective restaurants and bars. Food and drinks taken out of the restaurants and bars will be chargeable. Food and drinks brought from outside are not permitted in the hotel.
- For Your Ease: We kindly requested of you to sign all the bills presented to you. Your all-inclusive consumption will not appear on your room bill. Any other services, facilities and promotions not stated above are not included in the all-inclusive entitlement.
- Sun beds policy: Please be advised that any towels left unattended on sun beds before 06:00 am will be removed. The hotel will not take responsibility for any loss of towels or other belongings. Sun bed reservation is not allowed. Beach towels are forbidden to be taken to the rooms.
- Offensive behavior: any behavior creating disturbance, annoyance, improper conduct shall not be tolerated. Management reserve the right to cancel the stay.